Citation Service Release Notes

Version 2.9 Service Pack 11

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.

Any use by others is strictly prohibited.

Contact Information

If you require further assistance, please contact Catalis.

Catalis

3025 Windward Plaza, Ste 200

Alpharetta, Georgia 30005

Toll Free: 1.800.280.5281

Office: 407.321.7434

www.catalisgov.com



All Benchmark™ software, trade names, Documentation manuals, report libraries, and any other material are Copyright 2007-2024 by Catalis, ALL RIGHTS RESERVED. Any use of materials in this manual, including reproduction, modification, distribution or republication, without the prior written consent of Catalis, is strictly prohibited.

All the following are service marks of Catalis, or its affiliates and are protected by inclusion herein; Benchmark™.

Revision History

Name	Date	Description	Version
Nick Upper	03/12/2019	Created Document	2.8.8
Kyle Wilson	1/31/2020	Finalized Release	2.8.11.0
Kyle Wilson	7/21/2020	Finalized Release	2.8.13.0
Kyle Wilson	12/11/2020	Finalized Release	2.8.14.0
Stacey Miksa	4/6/2022	Finalized Release	2.9.1.0
Ana Luisa Munoz	9/25/2024	Finalized Release	2.9.11.0

Contents

Contact Information 2
Revision History 2
Release 2.9 Service Pack 11 4
Corrected Issues 4
Added Features 5
Release 2.9 Service Pack 1 6
Corrected Issues 6
Added Features 7
Release 2.8 Service Pack 14 9
Corrected Issues 9
Added Features 10
Release 2.8 Service Pack 13 11
Corrected Issues 11
Added Features 12
Release 2.8 Service Pack 11 13
Corrected Issues 13
Added Features 14
Release 2.8 Service Pack 8 15
Corrected Issues 15
Added Features 16

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.

Release 2.9 Service Pack 11

Corrected Issues

BEN-6518: Image Processing

Expected Result: Citation image files should be moved to the OutBox folder.

Resolution: Fixed issue where the image file was not moved to the OutBox folder. Modifications were made to the method that imports citation images so that a file lock is not kept on the file, preventing the file from moving to the OutBox folder. Citation images now process and move to the OutBox as expected.

BEN-6608: Process OTHER Images from Citation Image Folder

Expected Result: Other citation images should be processed without any error.

Resolution: Fixed issue where if the citation had a citation image already attached to the citation auto-docket, the page sequence on the other citation image was not being set properly. This has been corrected.

BEN-7020: Verra Mobility - Duplicate First Notice

Expected Result: Multiple duplicate citation images should not be added to every citation case when x_ImageUNCFile is the same as the x_OutBox path.

Resolution: Fixed issue where multiple duplicate citation images were added to every citation case. Development changes were made to prevent this issue in the future for other customers that may have the x_ImageUNCFile path set to the same path as the x_OutBox folder.

1. When processing images from the x_ImageUNCFile path, the service no longer process the images if the x_ImageUNCFile is the same as the x_OutBox path.
2. When processing images from either the x_ImageUNCFile or reprocessing images from the x_OutBox, the service no longer processes the images if the file path is the same as the file path already specified on the citation import record. The service will only process the image if the corresponding field on the citation import record is blank.
    a. For citation images, the service looks at the CitationTifImageFilePath field.
    b. For other citation images, the service looks at the CitationOtherImageFilePath field.

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.

Added Features

BEN-5812: Missing Images after Citation File is Processed

Request Details: Images processed after the citation file should be processed and updated in the case dockets.

Resolution: Added a method to get citations from a citation image folder. Three new settings were added **x_ImageUNCFile**, **x_ReprocessImagesFromOutbox**, and **x_ImageUpdateLimitDays**.

Process images from a citation image folder:

If service setting **x_ImageUNCFile** exists, the Citation service will look in this folder for any citation images that exist. It will look up the most recent citation import record with the specified citation number and reprocess it. After processing, the citation image will be moved to the OutBox folder.

Reprocess images that were moved to the OutBox folder:

If service setting **x_ReprocessImagesFromOutbox** is set to true, the Citation service will look for service setting **x_ImageUpdateLimitDays**. If the setting doesn't exist or the setting is 0, the service will look for citation images from the last day. For each citation image last written in the # days specified in the **x_ImageUpdateLimitDays**, it will check the citation import table for the most recent entry for the citation image where the fields CitationTifImageFilePath and/or CitationOtherImageFilePath are blank.

BEN-6522: FineAmount Found on tblCitationImport to Set the FineAmount on tblCaseCharge

Request Details: Processing citations from the citation import table, use the FineAmount found on tblCitationImport to set the FineAmount on tblCaseCharge. If the FineAmount is populated, set the FineAmount on tblCaseCharge to the FineAmount on tblCitationImport. If the FineAmount is 0, do not change the FineAmount on tblCaseCharge. This should happen after the statute is set so that it will override the fine amount that was set based on the statute.

Resolution: Modified CitationImport.cs to check the citation fine amount after the statute is determined. If the fine amount is not zero, it will set the charge fine amount to the citation amount.

BEN-7163: Update .NET Framework to 4.8

Request Details: Citation service should be updated to .NET Framework 4.8.

Resolution: Service was updated.

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.

Release 2.9 Service Pack 1

Corrected Issues

108971: Citation Service not Capturing FHP 6.1 Additional Comments Field

Expected Result: The Additional Comments field should be captured in tblCitationImport and on the citation image that is generated.

Resolution: The PTG Citation Service was modified to capture the Additional Comments field in tblCitationImport in the AddCitDetails field. The UTC Citation Crystal form was modified to display the value from Additional Comments on the citation image that gets generated when processing ecitations.

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.

Added Features

13472: Payment Service - Add ftp Port Usage to Linebarger DAO

Request Details: The Linebarger DAO should be able to specify the ftp port to use when downloading files via ftp.

Resolution: The Linebarger payment processor was modified to look for a DAO specific setting for the ftpPort to use. If there exists a service setting for {daoPrefix}_ftpPort, that port will be used when making the FTP connection. The ftpPort will only need to be specified if using a non-standard port for the method of ftp configured.

Example Service Setting using daoPrefix "1":
SettingName = 1_ftpPort
SettingValue = 1234

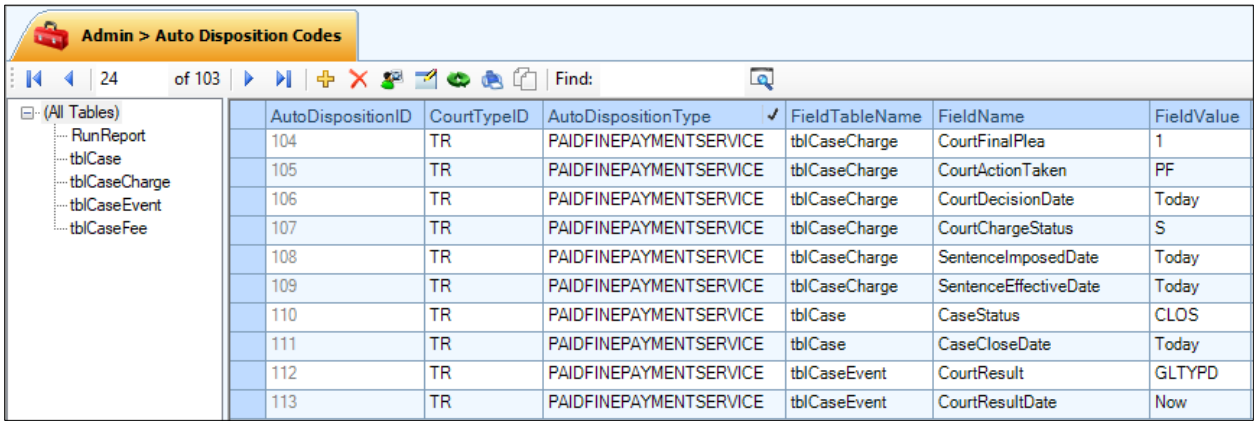
13526: Payment Service - Add Ability to Use Custom Auto-Disposition Rules from Payment Service

Request Details: The payment service should be able to use different disposition values when auto-disposing a case than the client uses for auto-disposition.

Resolution: The payment service was modified to look for custom service settings for {daoPrefix}_AutoDispositionType (fine paid in full) and {daoPrefix}_AutoDispositionSchool (fine paid in full and school elected). If there are no custom service settings specified for {daoPrefix}_AutoDispositionSchool or {daoPrefix}_AutoDispositionSchool, the standard PAIDFINE or SCHOOLELECT auto-disposition rules will apply.

Example Service Settings using daoPrefix "1"

PAIDFINE:
SettingName = 1_AutoDispositionType
SettingValue = PAIDFINEPAYMENTSERVICE



AutoDispositionID	CourtTypeID	AutoDispositionType	FieldTableName	FieldName	FieldValue
104	TR	PAIDFINEPAYMENTSERVICE	tblCaseCharge	CourtFinalPlea	1
105	TR	PAIDFINEPAYMENTSERVICE	tblCaseCharge	CourtActionTaken	PF
106	TR	PAIDFINEPAYMENTSERVICE	tblCaseCharge	CourtDecisionDate	Today
107	TR	PAIDFINEPAYMENTSERVICE	tblCaseCharge	CourtChargeStatus	S
108	TR	PAIDFINEPAYMENTSERVICE	tblCaseCharge	SentenceImposedDate	Today
109	TR	PAIDFINEPAYMENTSERVICE	tblCaseCharge	SentenceEffectiveDate	Today
110	TR	PAIDFINEPAYMENTSERVICE	tblCase	CaseStatus	CLOS
111	TR	PAIDFINEPAYMENTSERVICE	tblCase	CaseCloseDate	Today
112	TR	PAIDFINEPAYMENTSERVICE	tblCaseEvent	CourtResult	GLTYPD
113	TR	PAIDFINEPAYMENTSERVICE	tblCaseEvent	CourtResultDate	Now

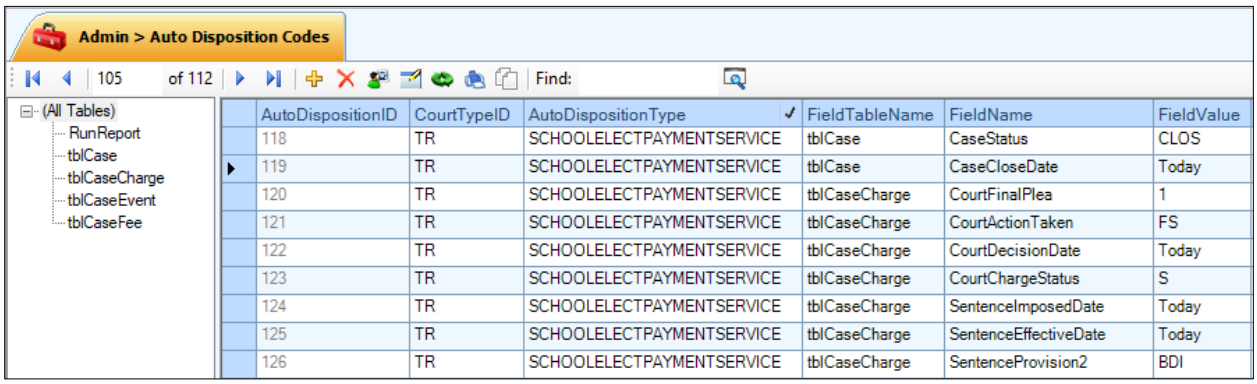
This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.

Any use by others is strictly prohibited.

SCHOOLELECT:

SettingName= 1_AutoDispositionTypeSchool

SettingValue = SCHOOLELECTPAYMENTSERVICE



AutoDispositionID	CourtTypeID	AutoDispositionType	FieldTableName	FieldName	FieldValue
118	TR	SCHOOLELECTPAYMENTSERVICE	tblCase	CaseStatus	CLOS
119	TR	SCHOOLELECTPAYMENTSERVICE	tblCase	CaseCloseDate	Today
120	TR	SCHOOLELECTPAYMENTSERVICE	tblCaseCharge	CourtFinalPlea	1
121	TR	SCHOOLELECTPAYMENTSERVICE	tblCaseCharge	CourtActionTaken	FS
122	TR	SCHOOLELECTPAYMENTSERVICE	tblCaseCharge	CourtDecisionDate	Today
123	TR	SCHOOLELECTPAYMENTSERVICE	tblCaseCharge	CourtChargeStatus	S
124	TR	SCHOOLELECTPAYMENTSERVICE	tblCaseCharge	SentenceImposedDate	Today
125	TR	SCHOOLELECTPAYMENTSERVICE	tblCaseCharge	SentenceEffectiveDate	Today
126	TR	SCHOOLELECTPAYMENTSERVICE	tblCaseCharge	SentenceProvision2	BDI

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.
Any use by others is strictly prohibited.

Release 2.8 Service Pack 14

Corrected Issues

107653: Service Not Adding Affidavit Fee on School Election Payments

Expected Result: The payment service should add the affidavit fee on school elections.

Resolution: The logic that determines if the affidavit fee should be added has been modified. It will now check if the CoutType.AffidavitFeeId is greater than 0 instead of the SchoolElectionFeeID. If it is greater than 0, the affidavit fee will be added.

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.

Any use by others is strictly prohibited.

Added Features

N/A

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.
Any use by others is strictly prohibited.

Release 2.8 Service Pack 13

Corrected Issues

18937: Duplicate Citation Records Overwrite

> ***Expected Result:*** If a duplicate citation is processed through the service (same citation number as an existing citation), the previous citation information should not be overwritten.
>
> ***Resolution:*** Added new service setting **RejectDuplicateCitations** to handle updates if the citation is already in the database. If the setting is 'true', then duplicate citations will be rejected. Otherwise, the service will continue to overwrite (no change in functionality). The rejected records will appear on the eCitation Issues case list.
>
> Note: If a citation comes in with the UpdateType = U, the service will still process the update regardless of the new setting value. The new setting only applies to scenarios where the incoming citation would be processed as an ADD (UpdateType = A).

106685: Speed Measuring Device Issues

> ***Expected Result:*** The service should allow Speed Measuring Device to be more than 50 characters.
>
> ***Resolution:*** Increased the maximum length of SpeedMeasuringDevice field to 100 characters in *tblCitation* and *tblCitationImport*.

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.

Added Features

N/A

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.
Any use by others is strictly prohibited.

Release 2.8 Service Pack 11

Corrected Issues

106209: NCourt Receipt Not Docketing to Multiple Cases

Expected Result: Receipts for payments on a multi-case payment plan should be docketed to all related cases.

Resolution: Fixed the docketing system so receipts are added to all associated cases on the payment plan.

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.

Added Features

N/A

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.
Any use by others is strictly prohibited.

Release 2.8 Service Pack 8

Corrected Issues

N/A

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.

Any use by others is strictly prohibited.

Added Features

11134: TLS 1.2 Support

Request Details: Users would like all services to communicate on TLS 1.2 support.

Resolution: The PTGCitation Service Combo is now able to communicate on TLS 1.2 support.

This document may contain confidential and/or proprietary information and is intended to be used only by licensed Benchmark users.
Any use by others is strictly prohibited.